

GLOCK, Inc.

U.S.A.



PERFECTION

GLOCK, Inc. P.O. Box 369 Smyrna,
Georgia 30081 U.S.A.

Tel. +1 (770) 432 1202
Fax +1 (770) 437 4714
Email: carlos.guevara@glock.us

To all GLOCK Stocking Dealers and Sub-Distributors

Your reference

dated

Our reference

Smyrna, GA
23-Jan-2013

Dear Dealers:

It has recently come to GLOCK, Inc.'s ("GLOCK") attention that some dealers are making the business decision to remove magazines from the GLOCK pistol set and then selling the pistol set with only one (1) magazine. It is our understanding the magazines removed from the pistol set are being offered for sale to the customer at an additional cost.

As you are aware, each GLOCK pistol is delivered as a complete set to include certain and specific items. The GLOCK Gen4 pistol set includes three (3) magazines and all other GLOCK pistol sets include two (2) magazines. Attached, please find a list of all items included in the GLOCK pistol set.

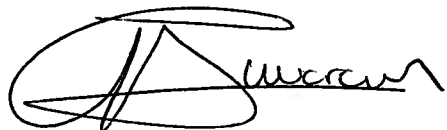
We demand that each GLOCK pistol be delivered as a complete set as prepackaged from the factory to the customer. No item should be removed from the pistol set box. GLOCK considers the removal of any item from the GLOCK pistol set to be a violation of GLOCK Policy and puts our relationship in jeopardy.

Sincerely,
GLOCK, Inc.



J.W. Dorsey
Vice President

Attachment



Carlos A. Guevara
Vice President & General Counsel

GLOCK PISTOL SET

Your new GLOCK pistol is delivered as a complete set. Prior to delivery, your GLOCK pistol must pass stringent quality inspections. Also prior to delivery, your new GLOCK pistol is checked and test fired with test ammunition. The prepackaged pistol configuration is maximized to best meet the needs of the majority of shooters (see table at Options). Upon request, GLOCK can also individually equip a pistol with options according to the requirements of law enforcement agencies.



x 1

GLOCK
"Safe Action" Pistol

x 1

GLOCK Pistol Case
optional:
GLOCK Security Case
page 49



x 1

Speed Loader
page 54



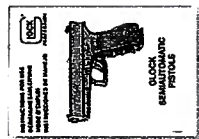
x 2

Magazine
page 45



x 1

Cleaning Set
page 50



x 1

Instruction Manual



Cable Lock
(only U.S.)

x 1

